

Panasonic

ideas for life



PC Phone PC Console

The Easiest Connection
between
Computer and Telephone

- *Panasonic enables you to communicate more efficiently with your customers and business relations than ever, with the PC Phone and PC Console software applications. PC Phone and PC Console integrate your phone system with a database. The caller's ID and other information automatically pop up on your PC's display before you take the call. This makes it easy to give your customers a level of service that reflects well on your company. And PC Phone and PC Console provide easy access to PBX features, a call log capability, and a host of other productivity-enhancing features.*

The operator is often the first contact person for your customers, so it is vital that the operator has access to the customer database and an overview of your staff available on the screen. The easier operator can transfer the customer to the correct person, the more professional your organisation looks and the more efficient you operate. PC Console gives your telephone operators a powerful tool for improving call-handling efficiency and customer service.

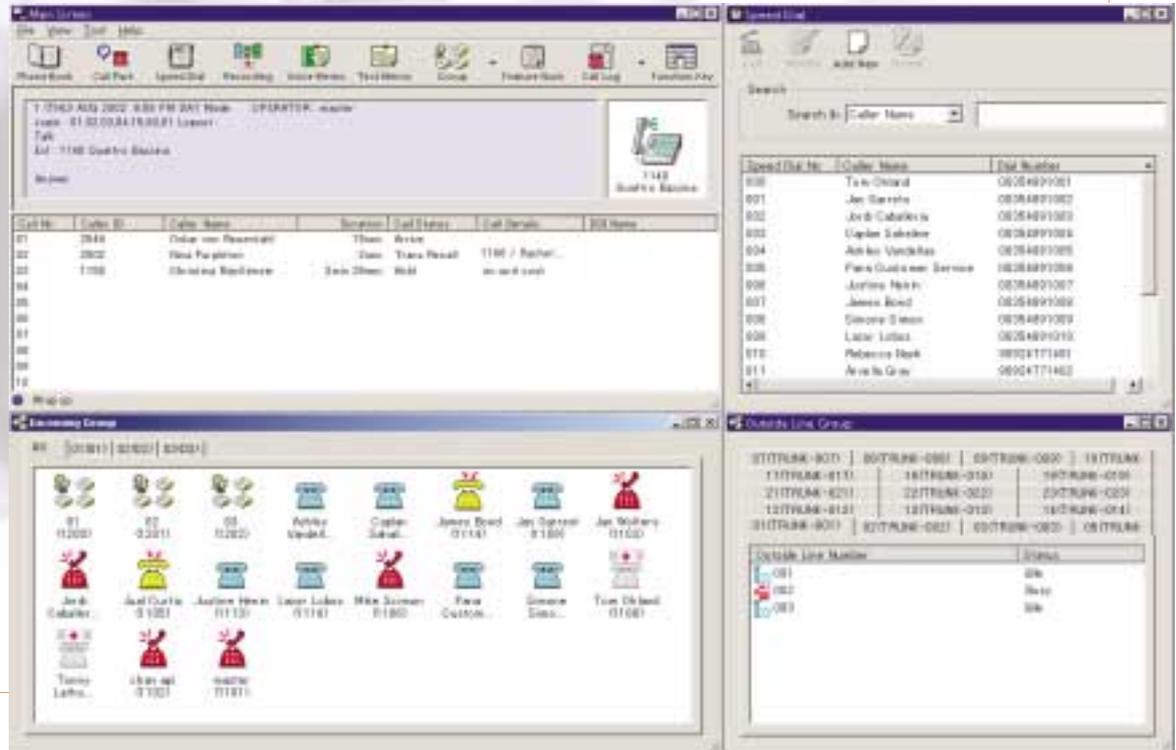


PC Phone and PC Console:

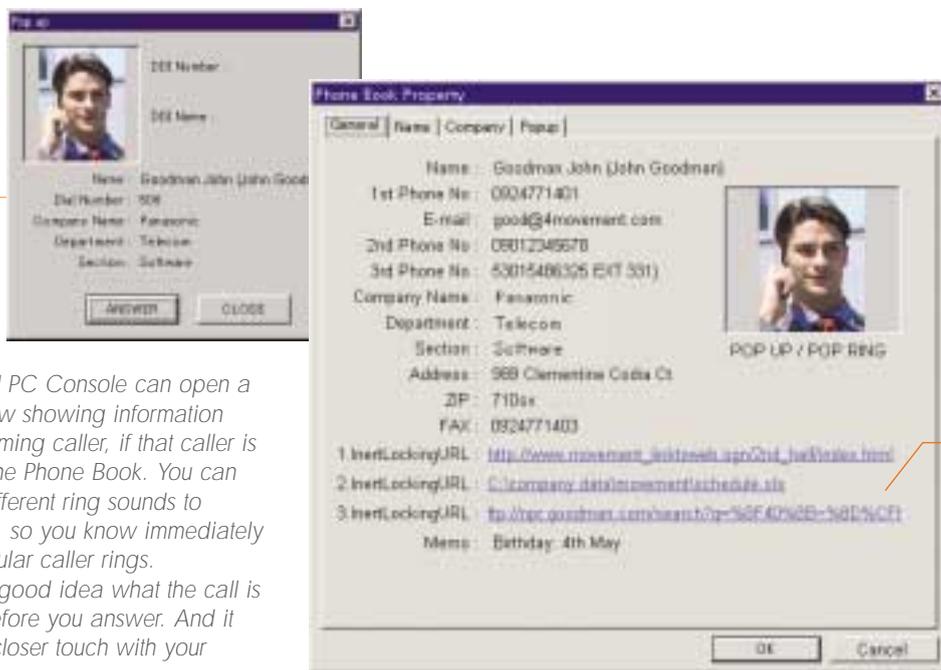
Software that Turns Your Digital Phone System into a Powerful Communication Tool

A Powerful and Essential Operator Tool – PC Console

PC Console displays information about a caller on the PC screen even before the operator takes the call. This makes it easy for operators to prioritise incoming calls, so important customers are never kept waiting. With one glance at the screen the operator can see which extensions are busy and which are free, and transfer calls and perform other duties using simple drag-and-drop and point-and-click operations from their computer screens.



Higher Productivity, Greater Customer Satisfaction



URL Interlocking Available

PC Phone and PC Console can open a pop-up window showing information about an incoming caller, if that caller is registered in the Phone Book. You can also assign different ring sounds to different callers, so you know immediately when a particular caller rings. It gives you a good idea what the call is about even before you answer. And it keeps you in closer touch with your customers.



- ▶ User friendly call control by a simple mouse click or keyboard operation
- ▶ PBX System Error Notification
Should a PBX system error occur, notification is automatically sent to an e-mail address that you have specified.

Log Type	Start Time	Disconnection Time	Phone No.	Caller Name	Duration	Fee	Call Condition	Call Detail	Memo
Intra...	12/13/2002 18:45:08	12/13/2002 19:45:12	1114	James Bond	0a	0a	No Answer		
Outside	12/13/2002 20:28:27	12/13/2002 20:29:41			1m 30s	0a			
Intra...	12/13/2002 20:29:59	12/13/2002 20:30:15	1105	Homer Kent	0a	0a			
Intra...	12/13/2002 20:43:26	12/13/2002 20:44:13	1102	Lyon Stone	0a	0a	No Answer		
Intra...	12/13/2002 20:43:46	12/13/2002 20:44:13	2829	Oskar von R.	0a	0a	No Answer		
Intra...	12/13/2002 21:25:29	12/13/2002 21:25:55	1102	Nira Pujiatnan	0a	0a			
Intra...	12/13/2002 21:31:08	12/13/2002 21:32:00	2591	Quattro Bass...	12s	0a			
Intra...	12/13/2002 21:38:44	12/13/2002 21:39:02	2591	Quattro Bass...	0a	0a			
Intra...	12/13/2002 21:47:40	12/13/2002 21:48:17	2529	Oskar von R.	21s	10a	Transfer	1100	
Intra...	12/13/2002 21:48:00	12/13/2002 21:58:56	1102	Nira Pujiatnan	2m 56s	10a	Transfer	1102	
Intra...	12/13/2002 21:51:25	12/13/2002 21:51:29	2597	Christina Ma...	2s	0a			
Intra...	12/13/2002 21:51:30	12/13/2002 21:51:39	2829	Oskar von R.	0a	0a	No Answer		
Intra...	12/13/2002 21:51:41	12/13/2002 21:51:45	1102	Nira Pujiatnan	2s	0a			
Intra...	12/13/2002 21:51:54	12/13/2002 21:52:05	1195	Jed Curtis	0a	10a			
Outside	12/13/2002 21:52:25	12/13/2002 21:52:33	281		10s	1a	Transfer	1100	
Intra...	12/13/2002 21:53:07	12/13/2002 21:53:15	1102	chris apt	0a	0a	No Answer		
Intra...	12/13/2002 21:53:26	12/13/2002 21:53:36	1102	chris apt	1s	0a			
Intra...	12/13/2002 21:53:58	12/13/2002 21:54:10	1100	Jan Wolteris	0a	0a			
Intra...	12/13/2002 21:54:18	12/13/2002 21:54:23	1147	Arnell Gajah	0a	0a			
Outside	12/13/2002 21:54:46	12/13/2002 21:54:47			0m 00s	0a			
Outside	12/13/2002 22:02:25	12/13/2002 22:03:03			47s	12a			
Intra...	12/13/2002 22:01:54	12/13/2002 22:03:56	1102	chris apt	1m 3s	0a			

[Call Log]

- ▶ Dial easily through your database
You can use your Microsoft Outlook® Address Book instead of the phone book provided by PC Phone and PC Console. Using the "Import" function, PC Phone or PC Console quickly accesses data in your Outlook address books for fast, easy dialling.
You can import and export phone book data using CSV (Comma Separated Value) files, to exchange data with software programs such as Microsoft Excel.
- ▶ PBX System Speed-Dial Access
PC Phone and PC Console can access speed-dial numbers and the corresponding caller names stored in your PBX, for quick, easy dialling. Each time you launch PC Phone or PC Console, data is automatically updated to reflect any changes made to data in your PBX.
- ▶ Call Log Record and History
The Call Log function refers to a list of incoming and outgoing calls, along with information such as caller names and phone numbers, call condition, and duration.

Letting You Keep Pace with Leading-edge Technology

– Integration with Network Camera



▶ Network Camera

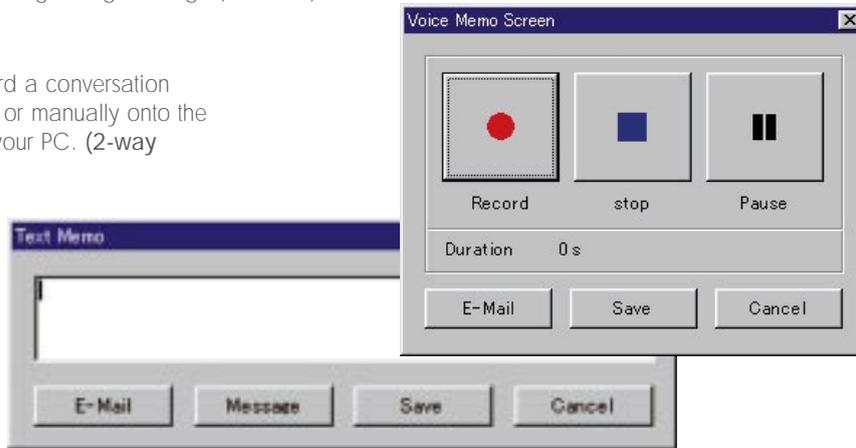
You can register a URL or IP address to link it to a caller ID or extension number. Then, when a call from that number comes in, your browser will automatically pop up and the Network Camera image will appear on your PC monitor. If cameras are set up to capture your face and the caller's face, you can use the system like a teleconference. You can also combine it with an interphone and monitor people who ring your doorbell, or use it in many other applications in warehouses or conference rooms.

Instant Messaging that Adds More Value and Accuracy to Your Business

- You can replay the voice messages recorded by the Telephone Answering Machine (TAM) function*, or have recorded messages automatically transferred by phone or e-mail to a designated party. You can receive messages at your PC or cellular phone, and you can create your own greeting message (WAV file).

* PC-Phone Only

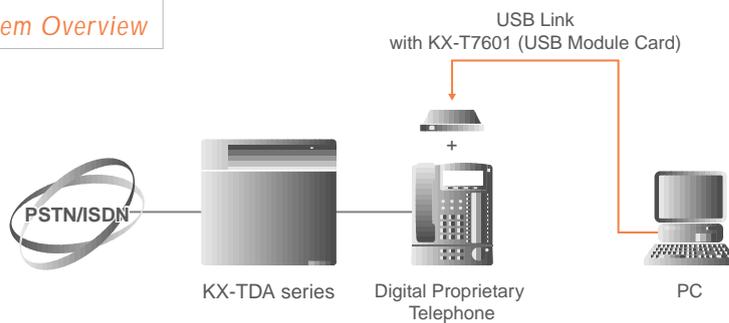
- You can record a conversation automatically or manually onto the hard disk of your PC. (2-way recording)



- Voice Memo makes it easy create a recorded voice memo any time during a conversation, and then send it to someone by e-mail. You can also create a Text Memo during a conversation, and send it to someone by e-mail or use it as a personal reminder.

- You can use a text memo as a personal reminder (Reminder Memo) when a party you had tried to contact earlier is returning your call. When that person calls back, the text memo pops up on your screen to remind you of the message you left.

System Overview



The KX-T7601 must be attached to the KX-T7636 or KX-T7633 for PC-Phone and PC-Console use.

PC-Phone	KX-TDA0350 PC-Phone Light	Requires payment of a fee. Five licenses are provided on each CD-ROM. All features of the PC Phone software are available for 90 days from the date of installation. After this period expires, the following buttons on the operation screen will become unavailable : - Recording - TAM - Voice Memo - Text Memo - Speed To continue using any of the corresponding features after the trial period, Please purchase KX-TDA0350 (PC Phone, 5 licences).
PC-Console	KX-TDA0300	

System Requirements

Item	Minimum Requirements
OS	Microsoft® Windows®98SE, 2000, or XP
Browser	Internet Explorer 5.0 or later
CPU	Pentium®II 350 MHz
Display	XGA (1024 x 768)
RAM	64 MB
HDD	100 MB available space (when installing)
Com Port	USB Port
Others	Sound Board (for recording and replying features), Speaker (for listening to voice messages), CD-ROM (for installation)

Features List

- Redial
- Making a Call with an Account Code
- Message Waiting (Leaving a Message Waiting Notification)
- Call Pickup
- Call Log
- Call Log History (Max. 1000)
- Exclusive Hold
- Retrieving a Call on Hold
- Hold with a Text Memo*
- Call Park (Holding in System Parking Area)
- Transfer (to an Extension / an Outside Party)
- Released Link Operation*
- Transfer with a Text Memo*
- Call Splitting
- Cancelling the Transfer
- Message Waiting
- Busy Station Signalling (BSS)
- Executive Busy Override
- Call Monitor
- Automatic Callback Busy
- Voice Memo
- Text Memo
- DND Override
- Log-in / Log-out*
- Wrap-up Ready / Not Ready*
- FWD / DND Setting
- Conference (Multi-party)
- Group Paging
- External Feature Access
- Dial Tone Transfer*
- Time Service*

Option Settings

- Priority*
- Display*
- Call Log
- Incoming Group*
- Operation Mode*
- Time Service*
- Group Paging
- Ring Sound
- Recording

Key Settings

- Shortcut Keys
- Function Keys on the Keyboard

Administrator Operation

- Logging-in to the Utility
- Operator Registration*
- E-mail Registration
- Administrator Registration*
- Extension Number
- Tenant*
- DDI Registration
- Address Type Registration
- Wave Device

* PC-Console only